

# RULES AND REGULATIONS: LIQUOR DELIVERY

All liquor deliveries in Ontario are subject to the rules and regulations of the Liquor Licence Act (LLA) and Liquor Control Act (LCA). It is the responsibility of licensees to ensure that all rules and regulations are followed before, during and after delivery.

- 1** Alcohol must only be delivered to a residence and must be delivered to and accepted by an individual who is 19 years or older. If someone is suspected to be under the age of 19, ask for and inspect their identification.
- 2** The person delivering alcohol is at least 19 years of age and Smart Serve certified.
- 3** Never deliver alcohol to a person who is intoxicated. Know how to recognize signs of intoxication for alcohol, cannabis, other substances, or a combination of all.
- 4** Never deliver alcohol to a second-party purchaser. A second-party purchaser is someone over the age of 19 who attempts to buy alcohol on behalf of another individual who is either intoxicated or under the age of 19.
- 5** Liquor sales licensees must make sure liquor is delivered in a sealed and unopened container.
- 6** Licensees must always keep records of liquor deliveries and these records must be made available to the AGCO if requested.



**LICENSEES WITH A LIQUOR DELIVERY LICENCE FROM THE AGCO:** All liquor must be purchased from the LCBO, an LCBO Agency Store, The Beer Store, an authorized grocery store or a manufacturer’s retail store.

*The liquor must be delivered the same day it was purchased and no later than one hour after the retail store it was purchased from closes.*



**RESTAURANTS:** Liquor sales licensees are allowed to sell liquor for takeout or delivery along with food without having to apply for, ask permission from, or notify the AGCO. The permitted hours for the sale and delivery of liquor with food is from 9 a.m. to 11 p.m.

*There is no limit on the amount of liquor that may be sold for takeout or delivery but it must be purchased together with food.*



**RESTAURANTS VIA THIRD PARTIES:** Liquor may be sold for takeout or delivery through a third party (such as a food delivery service or ordering platform) as long as they are acting on behalf of the licensee.

*The licensee must ensure that all persons involved in the sale or delivery of liquor have completed the Smart Serve training. This includes any third parties acting as agents for the licensee.*

